

CHATER JUNIOR SCHOOL
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Parent Hotline (for emergency school closures): 08447 70 75 76 (ID no. 72097)



Headteacher: Mr Peter McEntee

13th May 2016

Dear Parents

Re: Parentmail

Our contract with Parentmail is coming to an end and we have decided not to renew it. We will instead be extending the School Gateway service, which we currently use for online payments, to include text messaging and email.

A free smartphone app for parents is now available for download called 'School Gateway' for Apple (iPhone 3GS or later, iPad, iPod Touch) and Android (2.3/Gingerbread or later) devices.

Please note if you have already downloaded the app in order to make online payments, you do not need to take any further action.

The set up process is simple and will take no more than a couple of minutes:

1. Search for 'School Gateway' in the Apple App store/Google Play or on your phone go to www.schoolgateway.com/apple (Apple) or [www.schoolgateway.com/android\(Android\)](http://www.schoolgateway.com/android(Android))
2. Install the app and if you are asked then say yes to 'Allow push notifications.'
3. When you launch School Gateway for the first time, please select 'New User' and enter the email address and mobile telephone number you have registered with the school.
4. The system will send a PIN code to your phone; please enter this PIN code and the app will be activated for you.

As soon as you have got the system set-up, all of the text messages we send you will appear in the app; you will receive notifications/alerts as normal.

If you have problems logging in, it may be because we do not have your current email and mobile number on record. Please contact the school office who will update your details on the school's system.

Yours sincerely

Mr P McEntee
Headteacher